

TN Fire Training Online Course

Subject: Leadership and Management Principles

Length of Course: 3 Hours

Course Objective: This course presents a thorough and systematic insight of management theory and practice. It focuses on the basic roles, skills and functions of management, with special attention to managerial responsibility for effective and efficient achievement of goals

Outline: Management Principles for Public Safety Agencies
 Management Theories
 Management Skill Pyramid
 Decision Making
 Leadership For Public Safety Agencies

Course Location: www.tnfiretraining.com

Test: Given at end of course

Certificate of completion issued upon successfully passing final test with a score equal or greater than 70%.

NFPA Correlation:
 NFPA® 1021

References:

- The Firefighters Support Foundation Leadership For Public Safety Agencies
- The Firefighters Support Foundation Management For Public Safety Agencies
- Seven Deadly Sins of Fire Service Leadership, 02/19/2014 www.fireengineering.com, By John K. Murphy
- Management Essentials
 - *Principles of Modern Management by Samuel Certo*
 - *About.com/management* - F. John Reh
 - <http://www.nwlink.com/~donclark/hrd/history/hawthorne.html>
 - <http://www.citehr.com/78647-theory-x-theory-y.html#axzz18sFbjl3>
 - From Manager to Leader - Leslie L. Kossoff
 - Chief Officer Training Curriculum, Operations – February 2006 – module 2